

# Towards the Recommendation of Personalised Activity Sequences in the Tourism Domain

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# e-tourism



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Booking.com

skyscanner

Tripomatic.com

Expedia

trivago



tripadvisor

KAYAK

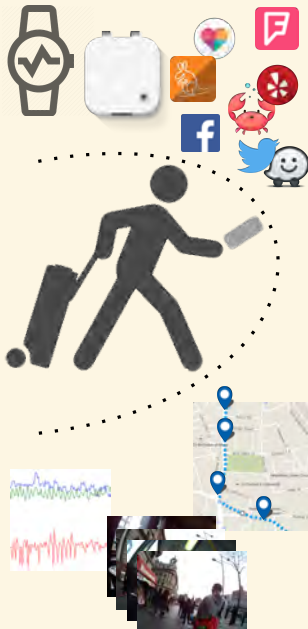


yelp

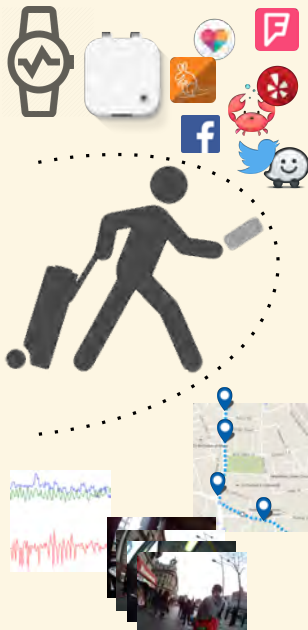
TripIt  
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# Sensors: Rich User Activity Data



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- **Sequential** nature of user activities
- Activities have associated **features/context**, e.g. location, time, weather, etc.

# Rich User Activity Data

## For Recommender Systems

Facilitates real time recommendations for a given user and context (e.g. time, location, weather, etc.)

## Previous work:

A framework for sequence- and context-based recommendation of **next activity** (lifelogging/modes of transport) to perform. [Kumar et al., 2014, 2016]

## Current Research Problem:

**Recommending the next sequence of activities to users.**

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**Recommending the next sequence of activities to users.**  
e.g. visiting a museum, having Italian food, and going to a theatre.

## Capturing Sequence

- Hierarchical-graph-based model:
  - [Li et al., 2008; Zheng et al., 2009; Yoon et al., 2010]
- All- $k^{th}$ -order Markov models:
  - [Bohnenberger and Jameson, 2001; Deshpande and Karypis, 2004; Shani et al., 2005]

## Capturing Context

- Tensor and matrix factorization models:
  - [Zheng et al., 2010, 2012; Wang et al., 2010; Symeonidis et al., 2011; ?; Adomavicius et al., 2011; Braunhofer et al., 2013]



# Related Work

## Capturing Both Sequence & Context

- To improve recommendations
  - [Adomavicius and Tuzhilin, 2005; Zheng et al., 2012]
- Content-based Activity Recommendation Framework
  - [Kumar et al., 2014, 2016]
- Stochastic Modelling
  - [Sun et al., 2016]

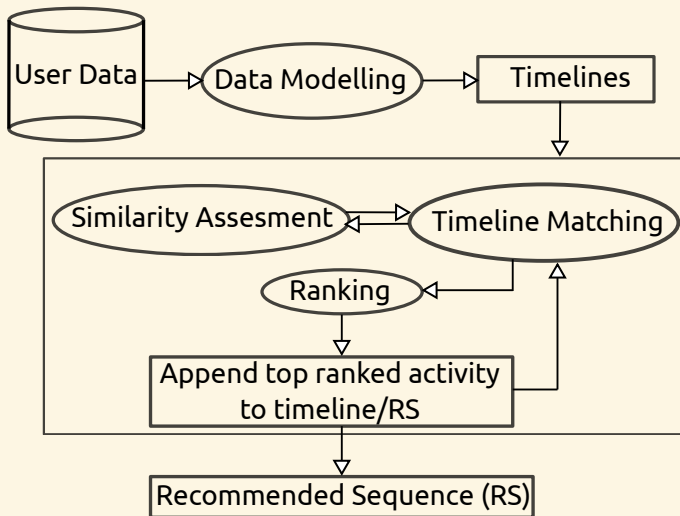
## Recommending Sequences

- Music playlists
  - [Baccigalupo and Plaza, 2006; Chen et al., 2012]
- POI/Itinerary
  - [Tai et al., 2008; Yoon et al., 2012]

# Our Contribution

- A generic activity recommendation framework to recommend the next sequence of activities to users based on past activity patterns and context (extending [Kumar et al., 2014, 2016]).
- Application of the proposed approach in the tourism domain. Experiments using a location checkin dataset.

# Framework Overview



# Data Model

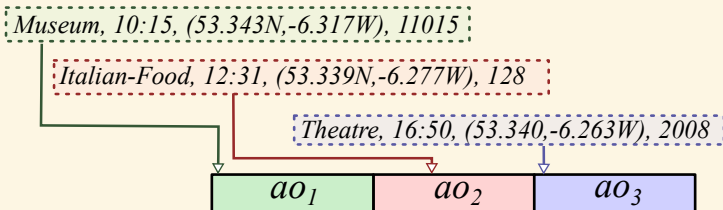
## Activity Object

A single occurrence of an activity and consists of a set of features describing the activity or the context.

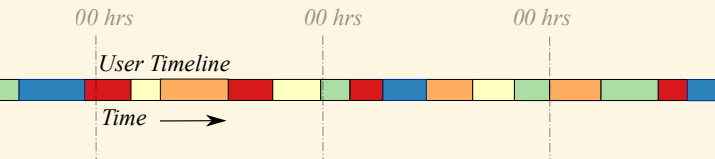
## Activity Timeline

A chronological sequence of  $n$  activity objects performed by the user during a time interval  $\delta$ :

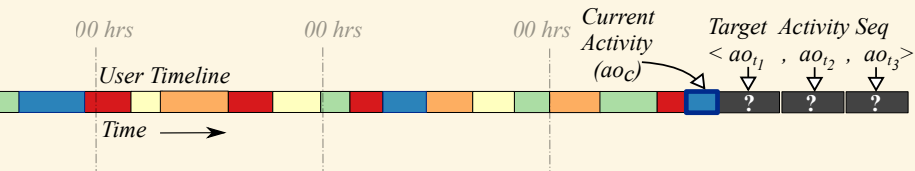
$$\mathcal{T} = \langle ao_1, ao_2, \dots, ao_n \rangle$$



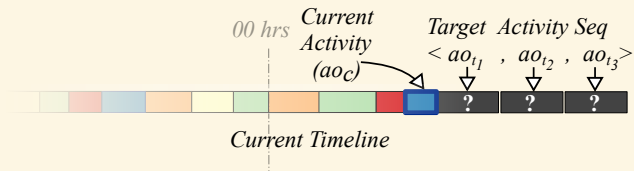
# Recommendation Algorithm



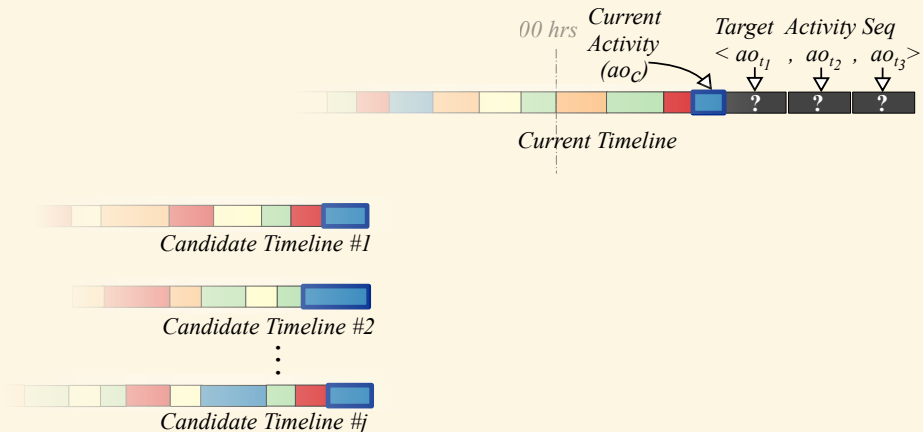
# Recommendation Algorithm



# Recommendation Algorithm

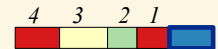
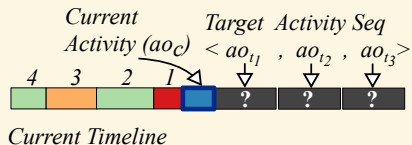


# Recommendation Algorithm

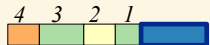




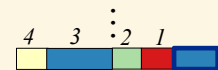
# Recommendation Algorithm



Candidate Timeline #1



Candidate Timeline #2



Candidate Timeline #j

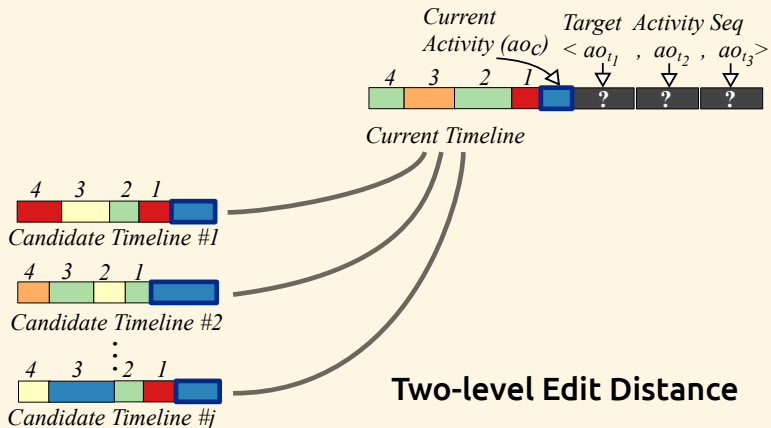
**N-count matching ( $N = 4$ )**

[Kumar et al., 2016]

## Matching unit

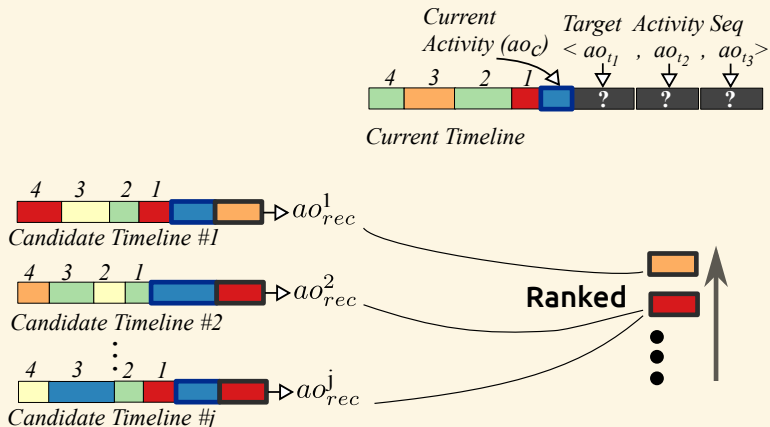
Determines the length of the subsequences to be compared.

# Similarity Assessment



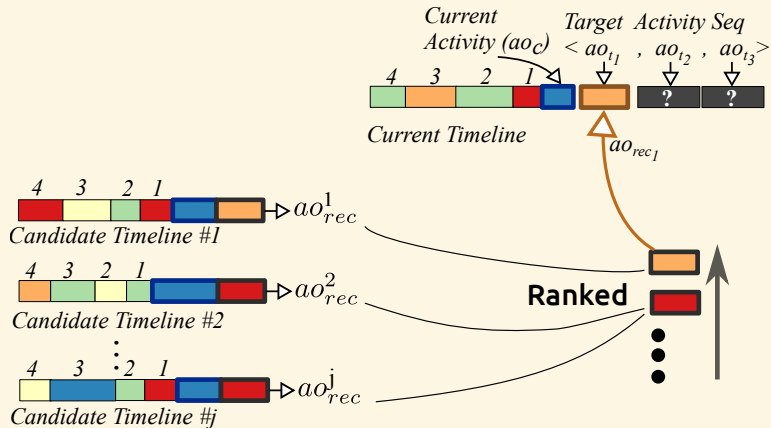
[Kumar et al., 2014]

# Ranking

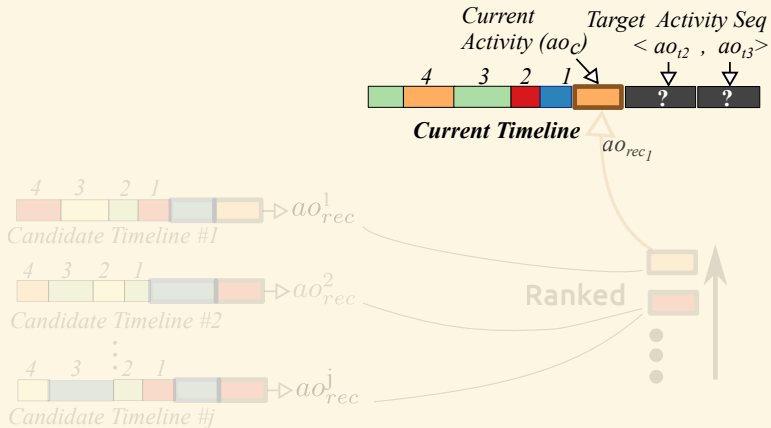


$$Score(ao_{rec}^j) = 1 - \frac{d(\mathcal{T}_j, \mathcal{T}_c) - \min_{\mathcal{T}_p \in \mathcal{T}} d(\mathcal{T}_p, \mathcal{T}_c)}{\max_{\mathcal{T}_p \in \mathcal{T}} d(\mathcal{T}_p, \mathcal{T}_c) - \min_{\mathcal{T}_p \in \mathcal{T}} d(\mathcal{T}_p, \mathcal{T}_c)}$$

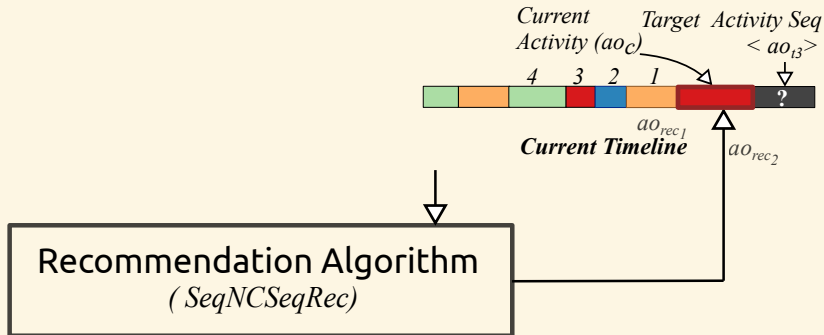
# Recommending



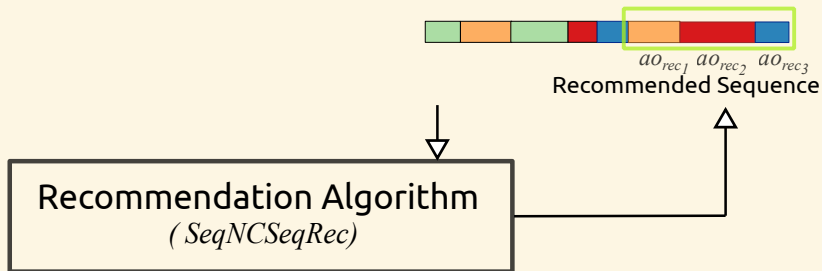
# Recommending



# Recommending



# Recommending



# Dataset

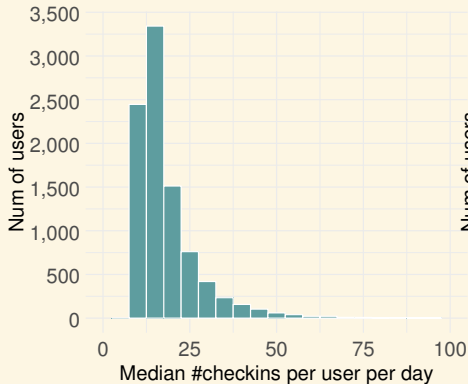
- Gowalla checkins dataset [Liu et al., 2013]
- Every checkin is bound to a specific location and timestamp.
- Features: latitude, longitude, number of users checking in to it, number of photos taken at the location, etc.
- Locations have categories assigned to them, such as, 'Italian Food', 'Museum', 'City Park', etc.



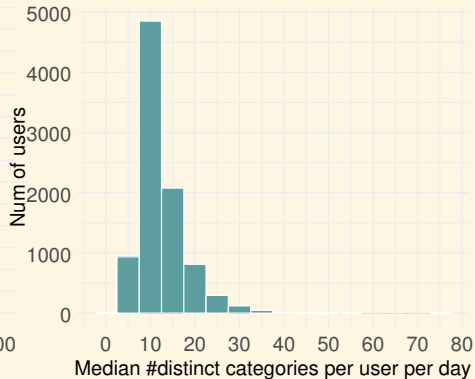


# Dataset

- Sampled dataset: 9.2k users , 6 million checkins in total.
- median # checkins per user per day: 10 - 270
- median # of distinct categories per user per day : 2 - 76

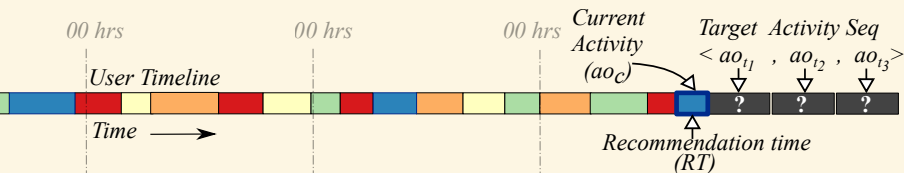


(a)



(b)

# Methodology



- **Leave-one-out evaluation:** Each user's complete timeline is split into training and test timelines by time.
- **Agreement @  $k$**  ( $k = 1, 2, 3$ ): % of  $RT$ s for a user where the first  $k$  categories in the recommended sequence and the actual sequence are an *exact* match.
- **Recommendation algorithms:**
  - $N$ -count recommendation algorithm (*SeqNCSeqRec*)
  - Bi-gram-based sequence recommender (*BiGramSeqRec*)
  - Popularity-based sequence recommender (*PopSeqRec*)

# Recommendation Performance (Level 2)

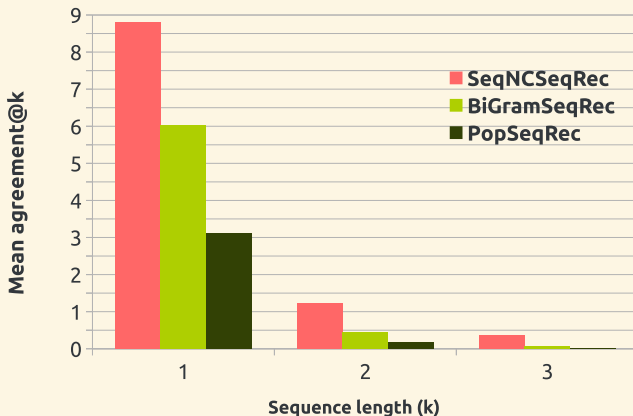


Figure: Mean percentage agreements for recommended sequences for *SeqNCSeqRec* (top 10% neighbours) and baseline algorithms using timelines constructed from categories at level 2 in the hierarchy.

# Recommendation Performance

- Some level 2 activities are semantically closer than others.
- 'true' performance between those at level 2 and level 1.



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# Recommendation Performance (Level 1)

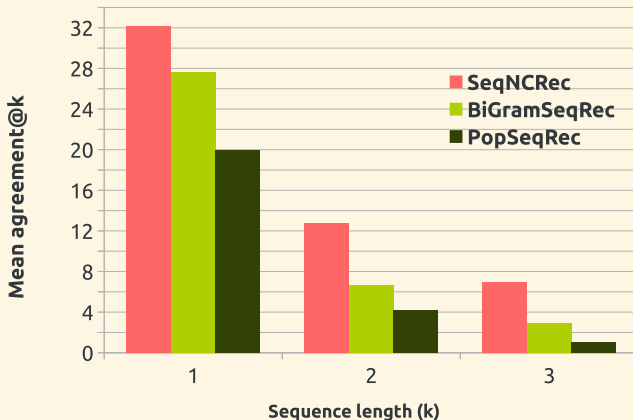


Figure: Mean percentage agreements for recommended sequences for *SeqNCRec* (top 10% neighbours) and baseline algorithms using timelines constructed from categories at level 1 in the hierarchy.

# Conclusion

- A generic activity recommendation framework to recommend the next sequence of activities to users based on past activity patterns and context (extending [Kumar et al., 2014, 2016]).
- Experiments demonstrate the efficacy of our approach in recommending sequences given a diverse variety of activities and user activity patterns.

- Consider alternative approaches to suggest sequences of activities (for example, using RNNs).
- Introduce new evaluation metrics for evaluating sequence recommendation.
- Investigate the recommendation of context (for example, where, when, with whom etc.) associated with each of the suggested sequence of activities.
- Consider socio-economic characteristics, user demographics, and travel variables.



# Thank You

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# Some Extra Bits

# Trend across matching-unit N

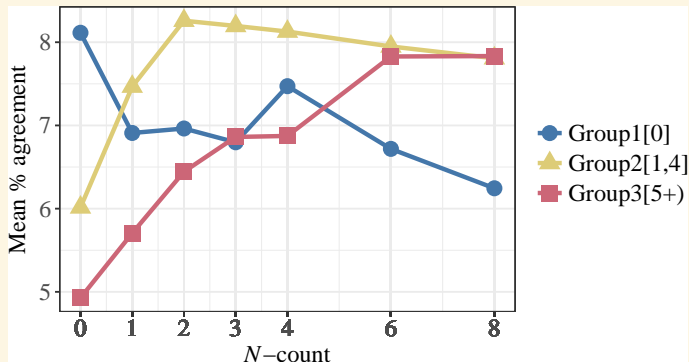
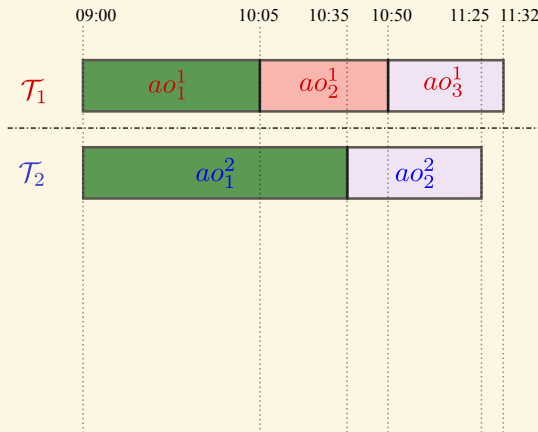


Figure: MRR versus matching unit for three user groups for first sequence index.



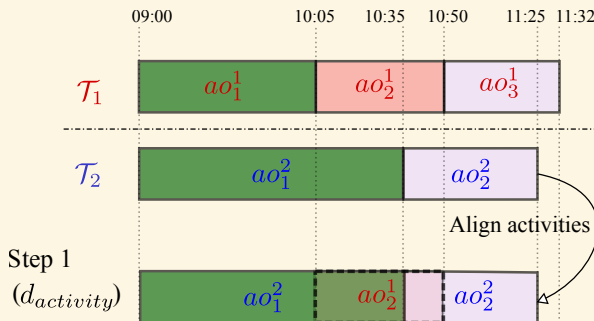
# Two-level Distance

- Inspired by edit distance
- Adapted for sequence of objects



# Two-level Distance

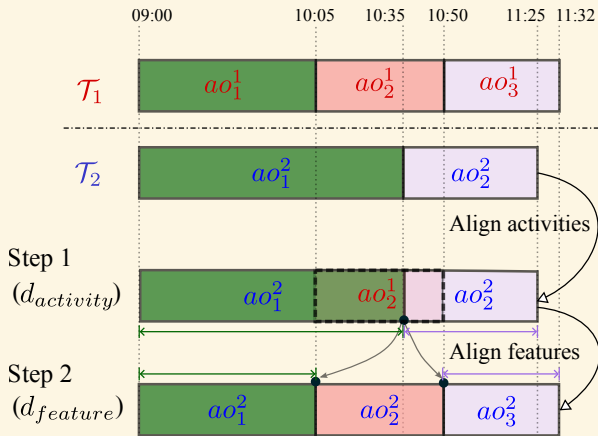
- Inspired by edit distance
- Adapted for sequence of objects



$$d_{activity}(\mathcal{T}_1, \mathcal{T}_2) = \sum_{i=1}^r w_{obj} \times c_{ins} + \sum_{j=1}^s w_{obj} \times c_{del} + \sum_{k=1}^t w_{obj} \times c_{sub}$$

# Two-level Distance

- Inspired by edit distance
- Adapted for sequence of objects



$$d(\mathcal{T}_1, \mathcal{T}_2) = d_{activity}(\mathcal{T}_1, \mathcal{T}_2) + \sum_{i=1}^n d_{feature}(ao_i^1, ao_i^2) .$$

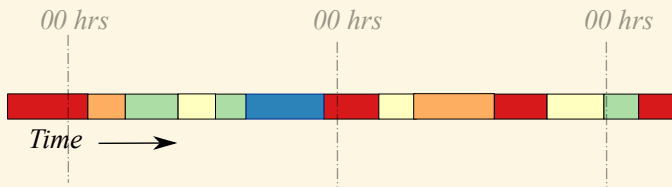
## Learning Optimal Matching Unit range

- **Wrapper attribute selection:** C4.5 algorithm, greedy backward search and area under ROC curve as evaluation measure.
- **Classification:** pruned attribute vectors for each user fed into a C4.5 induction algorithm to predict optimal matching unit range.

# Attribute Extraction: Timeline Decomposition

- Each user represented by an attribute vector.
- For attribute extraction:  
timelines are decomposed into features-sequence :

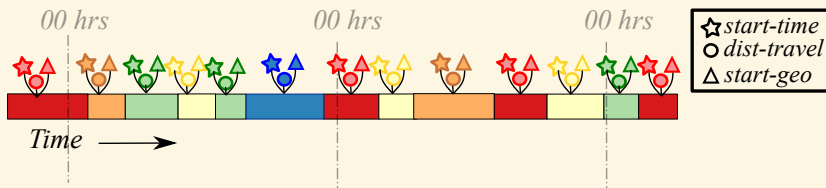
*User Timeline*



# Attribute Extraction: Timeline Decomposition

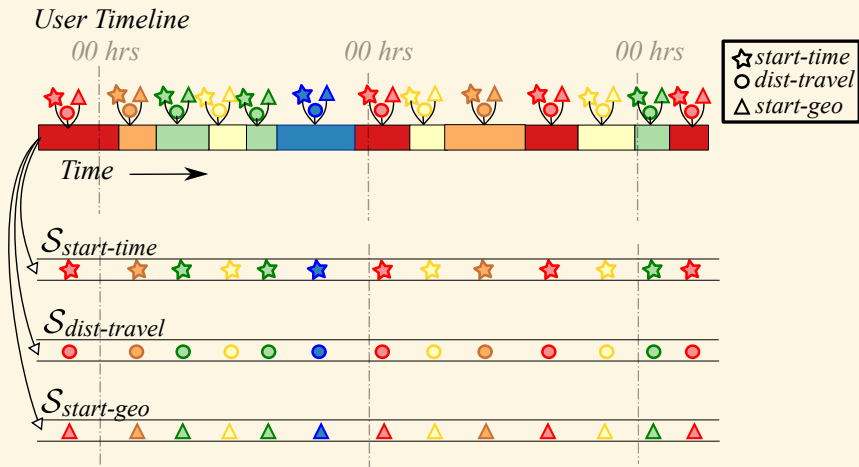
- Each user represented by an attribute vector.
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*User Timeline*



# Attribute Extraction: Timeline Decomposition

- Each user represented by an attribute vector.
- For attribute extraction:  
timelines are decomposed into features-sequence :



# Timeline Attributes

Timeline Attributes < Regularity  
Repetition



## Regularity Attributes: Sample Entropy

1.  $SampEn_z^p$ : **sample entropy** of a feature sequence  $S_z$  for epoch length  $p$ ,
2.  $\mu SampEn_{\mathcal{T}}^p$ : **mean sample entropy** over all feature sequences  $S_z, z = 1, 2, \dots, m$  of timeline  $\mathcal{T}$  for epoch length  $p$ ,
3.  $\sigma SampEn_{\mathcal{T}}^p$ : **standard deviation of sample entropy** over all feature sequences  $S_z, z = 1, 2, \dots, m$  of timeline  $\mathcal{T}$  for epoch length  $p$ .

## Repetition Attributes: $k$ -gram attributes

Previously used for sequence classification, biological sequence analysis and text classification [Xing et al., 2010; Dong and Pei, 2007].

1.  $\eta_z^k$ : **total number of distinct  $k$ -grams** in feature sequence  $S_z$ , normalised by total number of  $k$ -grams occurring in  $S_z$ ,
2.  $\mu f_z^k$ : **mean frequency of occurrence** of distinct  $k$ -grams in feature sequence  $S_z$ , normalised by total number of  $k$ -grams occurring in  $S_z$ ,
3.  $\sigma f_z^k$ : **standard deviation of frequency** of occurrence of distinct  $k$ -grams in feature sequence  $S_z$ , normalised by length of  $S_z$ .